

## QESH POLICY

### (QUALITY, ENVIRONMENTAL, SAFETY AND HEALTH POLICY)

As a leading Malaysian organisation, **Malaysian Resources Corporation Berhad – ECE Division** (comprising MRCB Engineering Sdn Bhd, MRCB Builders Sdn Bhd, MILMIX Sdn Bhd and MRCB Environmental Services Sdn Bhd) is committed to deliver world-class services and maintain highest standards of quality in the services we provide to our clients. At the same time, we are committed to minimising environmental impact of our activities and protecting the safety and health of our employees, contractors and the public.

We have developed a Quality Management System which sets the standard for current operations and provides the framework for our programme focused on continual improvement. In addition to our Quality Management System, we operate Environmental, Health and Safety systems. We are currently operating with the system implementation policies of ISO 9001, ISO 14001 and ISO 45001 standards.

To ensure we provide a consistently high service, we undertake the following:

#### Quality

- ❖ Continuously review, monitor, and improve our quality, environmental, safety and health operations and working procedures in line with best practice.
- ❖ Offer the highest level of customer service and to ensure that we thoroughly meet and fulfil our clients' needs.
- ❖ Listening, understanding, defining and meeting all our Clients' requirements.
- ❖ Ensure that all our employees are aware of our Quality Policy and are committed to the effective implementation of our Quality Management System.
- ❖ Monitor and measure the effectiveness of our business processes and objectives through our Management Review and internal audit processes.

#### Environmental, Safety and Health

The Environmental, Safety and Health of our colleagues, contractors, visitors, interested parties and the communities in which we live and operate is an integral part of Malaysian Resources Corporation Berhad's vision of becoming a leading Malaysian Organisation, that is to be recognised for the delivery of world-class services in each of our core businesses with a corporate presence in strategically selected countries and markets.

We will act in a responsible manner:

- ❖ To prevent incident, injury, ill-health and environmental pollution arising from the work activities with continual improvement of ISO 45001 and ISO 14001.
- ❖ To comply with applicable environment, safety and health, legal and other requirements.
- ❖ To provide and communicate with adequate training and awareness programmes, to ensure all persons working under the control of the Organisation are aware of their individual obligations in Environmental, Safety and Health aspects.
- ❖ To engage with our contractors on a daily basis and provide advice and supervision on Environmental, Safety and Health at work site and work place by means of monitoring, inspection and internal audit.
- ❖ To respond effectively to Environmental, Safety and Health emergencies involving our operations.
- ❖ To implement and maintain equipment, facilities, documents and processes in a safe manner.
- ❖ To carry out activities or deliver products or services with minimum Environmental, Safety and Health impact, promote awareness, consultation and participation among our employees, contractors and interested parties and; encourage them to work in an Environmental, Safety and Health responsible manner.
- ❖ To conserve natural resources through innovative processes with the Reduce, Reuse and Recycle (3R) method of environment, safety and health.
- ❖ To promote energy conservation with sustainable usage to ensure efficient and effective use of materials and resources within our facility that includes non-renewable sources of water, electricity and other resources.



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**Date: 14 JUNE 2019**